

# DEBT RECOVERY

Because - you work hard for your money



DEBT COLLECTION IS WITHOUT DOUBT A SPECIALIST AREA. WHETHER YOU ARE DEALING WITH CONSUMERS (INDIVIDUALS) OR BUSINESSES (COMMERCIAL), THESE DEBTORS OFTEN HAVE A REDUCED UNDERSTANDING OF CREDIT MANAGEMENT AND THIS CAN MAKE IT EXCEPTIONALLY DIFFICULT TO EFFECTIVELY COMMUNICATE WITH THEM. THAT'S THE CUE FOR EC CREDIT CONTROL AND THEIR SPECIALIST RECOVERY TEAMS...

OPERATING SINCE 1989 WE HAVE THE EXPERIENCE, KNOW-HOW AND ABILITY TO COLLECT YOUR DEBT, CONSUMER OR COMMERCIAL, IN A PROMPT AND EFFICIENT MANNER. EC CREDIT CONTROL HAVE AN EXTENSIVE NETWORK OF OFFICES AND ADMINISTRATION CENTRES THROUGHOUT AUSTRALASIA SO YOU CAN REST EASY BY GIVING US YOUR DEBT TO COLLECT. WE KNOW YOU WORK HARD FOR YOUR MONEY, WHICH IS WHY WE WORK HARD TO COLLECT IT. WORKING WITH EC CREDIT CONTROL ALLOWS YOU TO GET ON WITH WHAT YOU DO BEST – RUNNING YOUR OWN BUSINESS AND GENERATING PROFIT.

## MAINTAINING CUSTOMER RELATIONSHIPS

Truly successful debt recovery is all about making sure you don't endanger the working relationships you have with your clients. At EC Credit Control we focus on effective debt management, rather than on legal proceedings, and in doing so we have achieved one of the highest collection rates in the industry. We concentrate on retaining the goodwill of your debtors and effectively reducing further credit abuse.

## PROMPT & EFFICIENT DEBT COLLECTION

Poor cash flow is one of the biggest problems facing most businesses today. Imagine where your business would be if you were able to collect all your outstanding monies...

Businesses are increasingly facing serious loss and severe cash flow problems because debtors are not paying their accounts by the due date. Our collection process is fast and effective. We employ every means possible to recover your debt without the need for legal proceedings. In many cases our collection process is as short as 15 days.

## ONLINE ACCESS

Our interactive website is recognised as one of the best in the business and allows you to access up to the minute information, live collection details and activity whenever you want, 24 hours a day. With a click of your mouse you will know, in real time, the progress we have made on the collection of your debt. You even have the ability to load new debts for the fastest possible collection service available.

## FREE DEBT COLLECTION

If you have the correct Terms and Conditions of Trade documentation in place, the cost of collection can be passed to the debtor. If you do not have the correct Terms and Conditions of Trade in place we can assist you to protect both your business and its stakeholders. Ask your Area Manager for more information about this important service.



Once again EC Credit Control's fast and efficient service ensured prompt payment of our outstanding accounts.